

My Visit to Avon Valley Adventure Park

Getting Ready

- I will go to Avon Valley Adventure Park, which is at Pixash Lane, Bath Road, Keynsham, Bristol, BS31 1TP.
- I can ask questions before I visit by emailing helpdesk@avonvalley.co.uk.
- The park has lots of things to do and is a place where families go to have fun.

When I Arrive



- I will arrive and see friendly staff in uniforms. If I'm not sure what to do, I can ask them for help.
- Sometimes there might be a short wait to get inside.
- The staff do everything they can to make sure things run as planned, but sometimes things might change. If something is closed or delayed, staff will help me find something else fun to do.

Accessibility Support

- If I find queues difficult, I can ask the Admissions Team about a Queue Assist Pass for the rides. There are a limited number available each day, and the team will do their best to help.
- I can also borrow a Sensory Bag for a small, returnable deposit. Sensory Bags can include things like ear defenders and fidget toys to help me feel comfortable.

Adventure Play

There are lots of play areas outside and inside.

• Sand & Water Play: There's a huge sand and water play area where I can dig, build, and splash. It's okay to get messy, but I might want a change of clothes!



• Adventure Playground: I can climb towers, cross rope bridges, and zoom down slides. There are big towers and lots of places to explore.



• **Indoor Playbarn**: If I want to play inside, there's a Playbarn with slides, soft play, and a special Toddler Village for younger children.



Climbing Tower

Our 8m climbing tower is for those over 1.2m in height and you will need closed toe shoes to climb. You will be given a safety brief and an instructor will be there to help you. The tower is unable to operate in heavy rain or strong winds.



Bounce

We have 2 air pillows. They are suitable for all ages with a smaller one for the younger children. You will need to take your shoes or boots off to use the pillows.

This can not open during wet weather.



Park Rides

• **Mini Jeep Safari**: I can drive a mini jeep around an off-road course (height restrictions apply).



• Strawberry Line Miniature Railway: There's a small train that goes around the park, and I can ride it with my family. There will be a recorded safety announcement before the train departs. It is important for me to remain seated, keep my feet on the foot plates and not lean to the side when the train is moving.



Tractor & Trailer Ride: In the summer, I can ride a tractor and trailer along the
riverside trail. The tractor can be noisy and there are some recorded spoken words
on the trailer.



Quad Bikes: There are quad bikes for racing (these cost extra).



Some rides may close if it's raining or very windy.

Meeting Animals

• There are lots of animals to see and meet, like:





Alpacas



Pygmy Goats – they love to climb!



Guinea Pigs and Rabbits





Sheep



Ponies



• I can watch animal handling sessions and see how the animals are cared for.

If I Need a Break

- If I feel overwhelmed, I can ask a staff member to help me find a quiet space.
- I can bring ear defenders, sunglasses, or fidget toys if they help me feel comfortable.

Food, Toilets, and Facilities

- There are toilets around the park. I can ask a staff member if I need help finding them.
- There are places to buy food and drinks, or I can bring my own snacks and eat at the picnic tables.

When It's Time to Go

- When I'm ready to leave, I will walk back to the car park with my group.
- If I enjoyed my visit, I can come back again another day!

Remember:

- It's always okay to ask questions or ask for help.
- The staff want me to have a great day, even if sometimes things don't go exactly as planned.